

# INFORMATION BULLETIN

## WORKFORCE INVESTMENT ACT

Number: WIAB05-24

Date: September 13, 2005

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: HURRICANE KATRINA—UI AND DUA CLAIMS

In order to respond to the increased volume of Unemployment Insurance (UI) and Disaster Unemployment Assistance (DUA) claims in the aftermath of Hurricane Katrina, the State of Louisiana Department of Labor is requesting to have Louisiana residents displaced by Hurricane Katrina to file UI and DUA claims via Internet at [www.laworks.net](http://www.laworks.net). The on-line application process is the fastest way to file a claim and receive payment. The affected Louisiana workers may also file their UI and DUA claims through a toll-free number designated for the use of Louisiana residents only, wherever they now reside. That toll-free number is 1-800-818-7811, and the claim takers are available to take calls between 8 a.m. and 7 p.m. (CDT), Monday through Friday. To avoid delay in the delivery of UI and disaster relief checks, it is important that Hurricane Katrina claimants report any change of address by calling 1-800-818-7811 and by contacting their local Post Office.

If you have any questions, please contact your [Regional Advisor](#) at (916) 654-7799.

/S/ BOB HERMSMEIER  
Chief  
Workforce Investment Division